



Accessibility Statement

Wolverhampton Wanderers FC

Season 2025/26



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Wolverhampton Wanderers Football Club is committed to providing a welcoming, inclusive, and accessible experience for all staff, supporters, visitors, and guests.

This statement covers both digital services and venue accessibility at Molineux Stadium, including general admission, hospitality, stadium tours, the Wolves Museum, and the Megastore. It outlines the facilities and services available to support visitors with mobility, sensory, or other accessibility needs.

Wolverhampton Wanderers Football Club will be henceforth referred to in this statement as “Wolves”, “we”, “us”, “our”.

Matchday Accessibility



Molineux Stadium offers multiple accessible entrances providing step-free access for wheelchair users and visitors with mobility needs. These entrances are clearly signed and staffed on matchdays. Wheelchair spaces and easy-access seating are available in all four stands, with adjacent companion seating for family members or friends.

A dedicated accessible steward team is available before, during, and after matches to assist supporters with additional requirements. Personal assistants are accommodated free of charge when appropriate evidence is provided.



Audio description commentary is offered at all home fixtures. Booking and information can be arranged through the Fan Services team.

Sensory areas and a sensory room are also available for visitors who may benefit from a quieter environment.

Food and beverage services throughout the concourses include lowered counters to assist visitors with mobility needs. Menus in large print and easy-read formats are provided where possible. Accessible toilets are located across the stadium concourses, suitable for wheelchair users and those requiring additional space. Access is via a RADAR key; visitors without a key should contact the Club in advance or speak to the nearest steward on matchday. A Changing Place facility is located between the Steve Bull Stand and the Stan Cullis Stand.

Stadium Tours and Wolves Museum Accessibility



The Wolves Museum provides a comprehensive football experience, suitable for visitors of all ages. Guests can explore the club's history and its influence on modern football.



The Museum includes a specially produced cinema presentation in a dedicated screening room and is organised into four zones: The Museum Timeline, The 1877 Sports Bar, The Hall of Fame Suite, and The Auditorium.

Tickets may be purchased online via Wolves Museum and Stadium Tours - Wolves Molineux Stadium or on arrival at the Museum. Both stadium tours and the Museum are fully accessible, featuring step-free routes throughout and lift access to multiple levels. Where steps cannot be avoided, such as in certain executive areas, alternative accessible routes are provided to ensure all visitors can participate. On matchdays, the Museum is closed to general admission; however, tours remain accessible on non-matchdays.

Staff are available throughout tours and Museum visits to provide assistance and guidance. Accessible toilets are provided, and detailed venue guides include sensory information to support visitors with additional needs.

Megastore and Club Shop



The Wolves Megastore is fully wheelchair accessible and features an open-plan layout for easy navigation. Counters are lowered, and handheld card readers are available to assist with transactions. A hearing loop system supports visitors with hearing impairments, and inclusive shopping hours provide a quieter environment for those with additional needs.

A member of staff is available to provide assistance throughout your visit. Please note that no staff are trained in British Sign Language. For visitors with assistance dogs, a designated toileting area and water bowls are available. Mobility aids, including wheelchairs, can be requested in advance to ensure availability. Wristbands are available for visitors with hidden disabilities to enhance the matchday experience.

Additional information on facilities, ticketing, away fixtures, and the Wolves Disabled Supporters Association is available via the Club's website.



Parking and Arrival



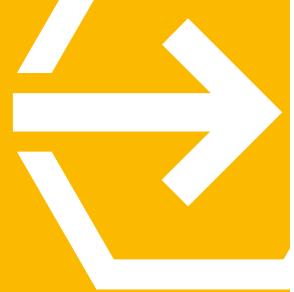
The accessible car park is located in front of the Stan Cullis Stand and is accessed via Jack Hayward Way. It is an open-air, surface-level tarmac facility with step-free access. A height restriction of 220cm (7ft 3in) is in place, and the car park operates a staffed barrier control system.



Clearly marked Blue Badge parking bays are available, measuring approximately 370cm x 480cm (12ft 2in x 15ft 9in) with a 120cm hatched access zone. These bays are located 4–11m from the outer concourse. On matchdays, Blue Badge parking must be pre-booked via the Club Ticket Office, and spaces are allocated on a match-by-match basis. Standard parking bays may also be used by Blue Badge holders where required. Parking charges apply to all users, including Blue Badge holders, unless otherwise specified for certain memberships.

A steward is available on matchdays to provide assistance. Twenty-two additional accessible parking spaces are available for supporters with hidden disabilities. Parent and child bays are not provided. The route from the car park to the stadium is fully accessible and can be used independently by wheelchair users.

Assistance and Hearing Support



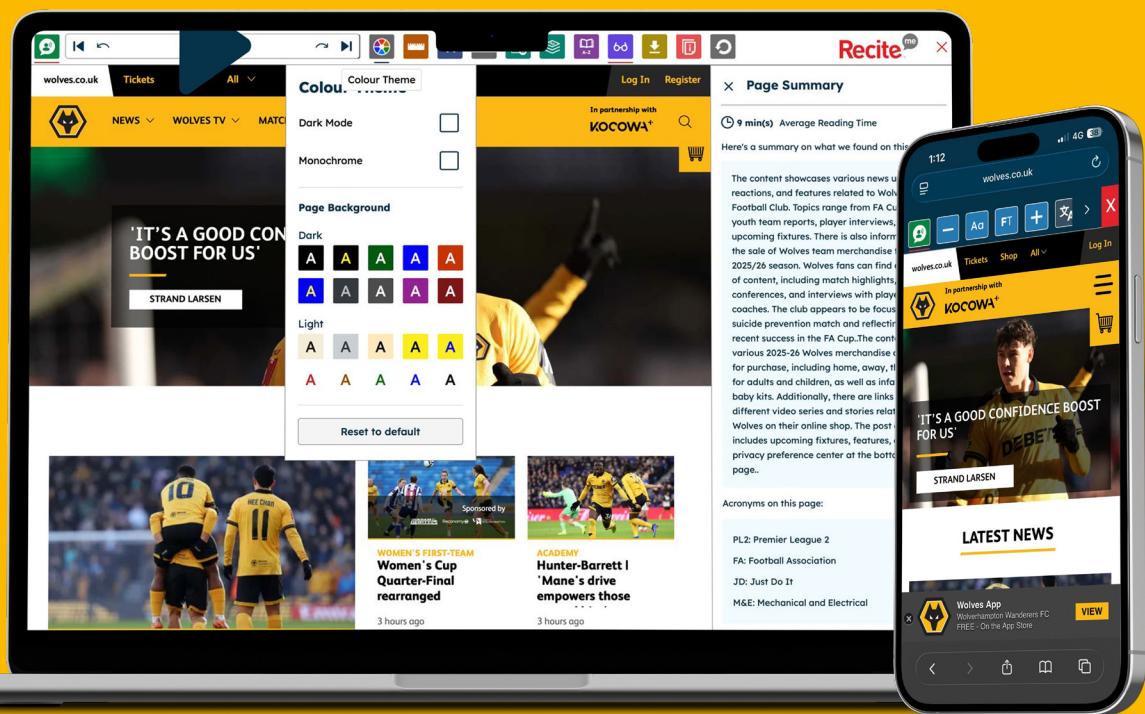
Supporters with accessibility needs can request assistance in advance. Hearing loop systems are provided in key areas, including main reception, ticket offices, and some matchday facilities. Not all staff are trained in British Sign Language; visitors requiring BSL support are encouraged to contact the Club in advance.



Digital Accessibility



Wolves are committed to achieving WCAG 2.1 Level AA standards across the Club's website and digital platforms. The Club continuously works to improve accessibility for users of assistive technologies.



Thank you for reading

If you have trouble accessing services, facilities, or website content,
please contact us:

Email: fanservices@wolves.co.uk

Phone: **01902 810485**

Address: **Wolverhampton Wanderers FC, Molineux Stadium,
Waterloo Road, Wolverhampton, WV1 4QR**

We aim to respond promptly and provide information in alternative
formats where practical.

Continuous Improvement

This accessibility statement is regularly reviewed and updated to reflect
improvements in facilities, digital accessibility, and feedback from
supporters and visitors.



VERSION 1.0
January 2026

Wolverhampton Wanderers Football Club
Molineux Stadium, Waterloo Road, Wolverhampton WV1 4QR