



Matchday Guide For away supporters at Molineux

Season 2025/26









Thank you for visiting us at Molineux.

This guide has been created for away supporters to help you get the most of your visit to Molinuex.

There's a lot of key information here, and we would recommend downloading the guide to a mobile device, so you have it to hand on your visit.

We also post updates on X - please follow: **@WolvesHelp**



In this guide...

- Getting to Molineux
- 7 One Pack, One Planet
- **Tickets**
- Before you arrive
- 10 Around Molineux
- 14 Matchday timings
- 15 Stadium Entry
- 16 Inside Molineux
- 18 Food & Drink
- 19 Safety & security
- 22 Leaving Molineux
- 23 Accessibility
- 24 Stay in touch
- 25 Frequently asked questions





Getting to Molineux

We strongly recommend fans take advantage of public transport, walking or cycling when traveling to a matchday at Molineux.

This has much less of an environmental impact on the local area and can also be a more convenient alternative to get to the ground too.



Up to date travel information will be published on our Fan Services X page **@WolvesHelp**. We liase with key local and national travel networks and can provide up to date information ahead of your visit: **@TransportForWM @WestMidRailway @nxwestmidlands @WMmetro**

Train

Wolverhampton Train Station is the nearest: 1.1km / 15 minute walk to Molineux. West Midlands Trains operates high-speed trains to and from London and regional train services across the West Midlands. Click **here**. For journeys within the West Midlands please click **here**.

Metro

Wolverhampton Station is the nearest tram station, it is a 15 Minute walk or 4 Minutes away by bicycle to Molineux. West Midlands Metro runs from Wolverhampton to Birmingham and runs every 6-8 minutes during the day and every 15 minutes on evenings and Sundays. Click **here**.

Bus / Coach

Wolverhampton Bus Station is the nearest: 1km / 12 Minute walk to Molineux. Buses to Wolverhampton are available from various locations across the West Midlands.

Coaches to Wolverhampton are available from various locations across the UK.

NXBUS | National Express

Plane

Birmingham Airport is the nearest: 50km / Approx 45 Minute drive to Molineux Birmingham Airport is our nearest airport just 50 kilometres from Wolverhampton and is easy to get to by most forms of transport. The quickest and cheapest way to get from the airport to Molineux Stadium is via train which runs between the airport and Wolverhampton Railway Station every 30 minutes during the day. The journey takes less than 30 minutes and costs around £5.70 for an adult single.

Cycling

Wolverhampton now has more dedicated cycle lanes making cycling a great option. There is cycle parking available directly in front of the ticket office which is located at the stadium on Waterloo Road in between the Stan Cullis and Billy Wright stands. West Midlands Cycle Hire is available in Wolverhampton with stations across the town. The closest docking station is University (Molineux) and further locations can be found **here**.

MATCHDAY GUIDE: AWAY SUPPORTERS



Arriving by car

By road from the north

Exit M6 at junction 12. At island take third exit onto A5 for Wolverhampton. At the next island turn left onto A449. After six miles the A449 passes under the M54. Carry straight on and at the sixth island (Five Ways) take the third exit onto Waterloo Road. Molineux is one mile straight on.

By road from the south east

Exit M6 at junction 10. Take A454 via Willenhall to Wolverhampton Ring Road. At first Ring Road island, take the fourth exit (A449 to Stafford). Straight on at next two sets of traffic lights. Filter right at third set of lights into Waterloo Road. Molineux is 500 yards on the right.

By road from the south west

Exit M5 at junction 2. Follow the signs for Wolverhampton on the A4123 for eight miles to the Ring Road. Turn left on Ring Road, following signs for Molineux. Take second exit at next two islands, pass Banks's Brewery and swimming baths on left and then turn left at next set of traffic lights. Molineux is 500 yards on the right.

Car Parking

Car parking can be booked for each game through our ticketing website: eticketing.co.uk/wolves Molineux is located close to the city centre, and a range of council and privately run carparks can be found **here.**

Road closure information

A number of road closures around the stadium as part of spectator safety measures will affect supporters on matchdays. Please refer to the road closure map and information below for details.

Waterloo Road

Will be closed from the roundabout leading to ASDA up to the traffic lights at Newhampton Road from 90 minutes before kick off up until a period at the discretion of the Matchday Safety Officer at the end of the game. (expected to be between 15 and 30 minutes).

Molineux Street / Sir Jack Hayward Way

These roads will be closed as detailed on the map from one hour before kick off up until a period at the discretion of the Matchday Safety Officer at the end of the game (expected to be between 15 and 30 minutes).

Whitmore Hill

Whitmore Hill closes 30 minutes prior to kick-off.

Please see the maps overleaf for more information.

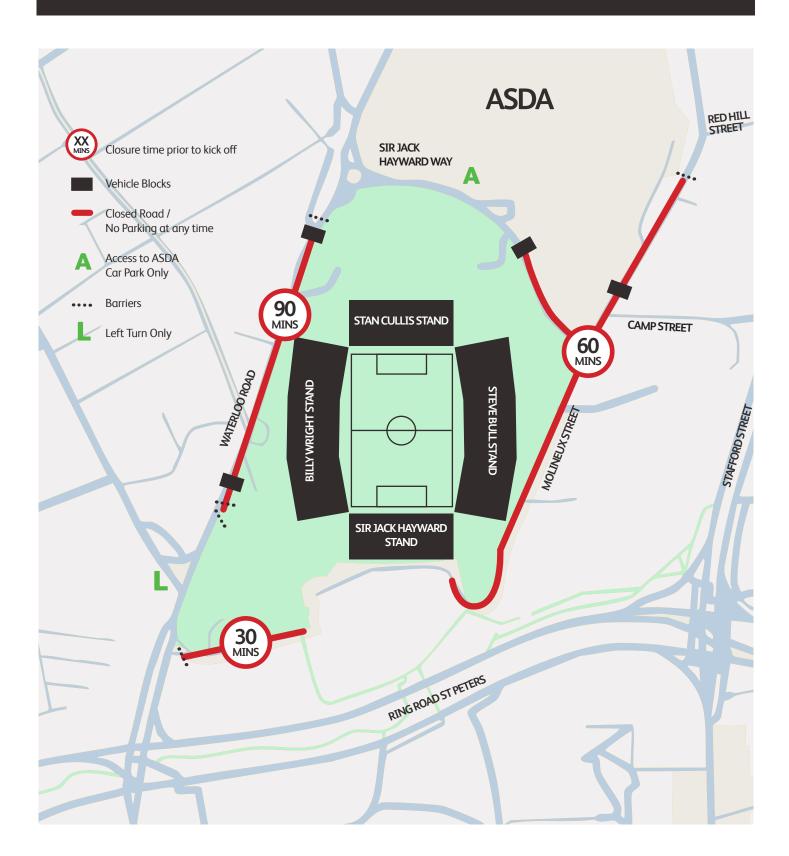


Molineux transport guide





Road closures







We urge all supporters to consider available public transport when traveling to fixtures at Molineux. With a range of options available, and with Molineux being located a short distance from various transport hubs, it's now easier than ever to consider a sustainable choice.

- Last season the club introduced new recycling bins around the concourses inside the ground. The club is proud of its waste management policy that ensures zero waste is sent to landfill.

 Throughout the concourses, you will find two different bins at each location: one is for General Waste, the other for Dry Mixed Recycling.
- A range of club projects and news relating to sustainability can be found here.







Tickets

Ticket Sales

Tickets will be fulfilled by your own club and dispatched via them by whichever method of delivery was selected.

These will be physical tickets and can be scanned on the turnstiles to gain entry to the ground.

If you have an issue with your ticket or misplace it prior to the game. We advise contacting your club and they will discuss options with you.

Any collections will be from our main ticket office located in the corner of the stadium, between the Stan Cullis stand and Billy Wright Stand.

Re-Admittance

Molineux operates a no re-entry policy. If you must leave the stadium for any reason, you will not be permitted to re-enter.

Licensed Standing

There are various areas around the ground where licensed standing is in place. There are licensed standing positions in the Stan Cullis Quadrant and Steve Bull Lower. Please pay attention when booking tickets, and please reach out to your respective club when booking tickets for further information.





Before arriving



WolvesApp





We recommend downloading the Wolves App prior to setting out. The Wolves App is available from most major app stores on your relevant smart phone. This holds a lot of key information in the build up to matchday.

Cashless Stadium

Supporters are reminded that Molineux is a cashless stadium and only card payment will be accepted at food and drink outlets inside the stadium.

Fan Services

If you require any assistance ahead of matchday, or on the day itself, you can contact the Fan Services team who are based at Molineux.

Fan Services are available on **01902 810485** between 10am and 5pm Monday to Friday and up until two hours before kick-off on matchday.

Fan Services are also available on email at **fanservices@wolves.co.uk** with emails monitored up until kick-off on matchday.

Supporters can also chat with a fan services advisor by using the chat icon at **help.wolves.co.uk**. Chat is available between 10am and 5pm Monday to Friday.



Around Molineux

Fan Zone

The Wolves Fan Zone is located next to the Sir Jack Hayward stand at Turnstile Block 5. The Fan Zone features special guests and live entertainment whilst serving a variety of food and drink. Molineux is a cashless stadium and only card payments will be accepted at the Fan Zone. The Fan Zone will allow both home and away supporters in on a matchday.

Megastore

The Molineux Megastore is located at the Stan Cullis Sand and opens on all home matchdays up until half-time reopening again at full-time. Opening times vary depending on kick-off time. Please consult wolves.co.uk ahead of the game for accurate timings.

Ticket Office

The ticket office is located in between the Stan Cullis and Billy Wright Stands, opening on all home matchdays up until half-time and on occasions will re-open after the game. Opening times vary depending on kick-off time. Please consult wolves.co.uk ahead of the game for accurate timings.

ATMs

ATMs can be found at Asda which is a 1-minute walk from the Stan Cullis Stand. Please note that Molineux is a cashless stadium.

Matchday Programme

Matchday programmes can be purchased from programme sellers located at various points around the stadium.

Food & Drink

Several food and drink options are available at locations around the stadium and inside of the stadium.

Away Pubs / Bars

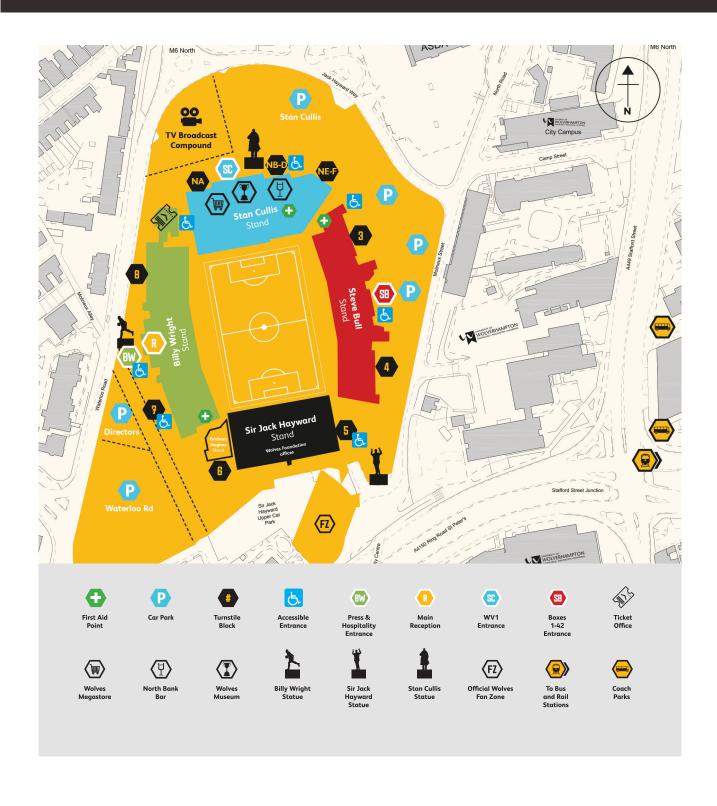
The majority of pubs and bars in the city centre will be for home supporters only on a matchday, and will require supporters to produce a home match ticket or season ticket card to gain entry.

The Prince Albert is available to visiting supporters. Full details can be found **here**.

It's around a 3-minute walk from the train station, and around 7-minute walk from the official coach parking which is at Faulkland Street Coach Park. It's also around a 10-minute walk from Molineux itself.



Around Molineux





Wolves Official Fan Zone





The Fan Zone is the perfect place to build the atmosphere before an important fixture.

Away supporters will be permitted in the Official Fan Zone, and there's a range of entertainment for the whole family.

The Molineux Fan Zone will be open for all Premier League matchdays and is located on the site of the old Wanderer pub next to the subway and Sir Jack Hayward Stand.

The Fan Zone will provide prematch entertainment and food and drink options.

More information on the Fan Zone can be found on the official website and @WolvesHelp on X in the build up to each home game.



Wolves Megastore





The Wolves Megastore is in the centre of the Stan Cullis Stand. They stock and sell all the current season's kit, training wear, fashion, accessories, and souvenirs.

On a home Saturday matchday, the Megastore will open from 9am and stay open until kick off. They will also reopen after the final whistle, although we would advise checking ahead for any information that may have changed.



Matchday Timings

Please note, these are indication of timings on a matchday. To find the timings specific to a fixture, please see the matchday guide published on wolves.co.uk ahead of the game.

3pm kick off

09:00	Ticket Office opens	
10:00	Megastore opens Fan Services phone line opens	
12:00	Official car parks open	
12:30	North Bank Bar opens for season ticket holders and members Fan Zone opens	
13:00	Hospitality areas open Fan Services phones close	
13:30	Turnstiles open	
14:30	Make sure you take your seat to catch the pre match build up	
15:00	Kick off North Bank Bar, Megastore and Ticket Office close	
15:45	Half-time	
16:45	Full-time North Bank Bar, Megastore and Ticket Office re-open	
17:30	Ticket Office closes	
18:00	North Bank Bar closes Megastore closes	

7.45pm kick off

09:00	Megastore opens
16:55	Fan Zone opens
17:15	North Bank Bar opens to season ticket holders/members & official car parks open
18:00	Hospitality suites open
18:30	Turnstiles open
19:30	Make sure you take your seats to catch the pre-match build-up
	to cater the pre mater band up
19:45	Kick off North Bank Bar, Megastore and Ticket Office close
19:45 20:30	Kick off North Bank Bar, Megastore
	Kick off North Bank Bar, Megastore and Ticket Office close
20:30	Kick off North Bank Bar, Megastore and Ticket Office close Half-time

For ticket office opening times for evening games, please check the specific matchday published on wolves.co.uk.



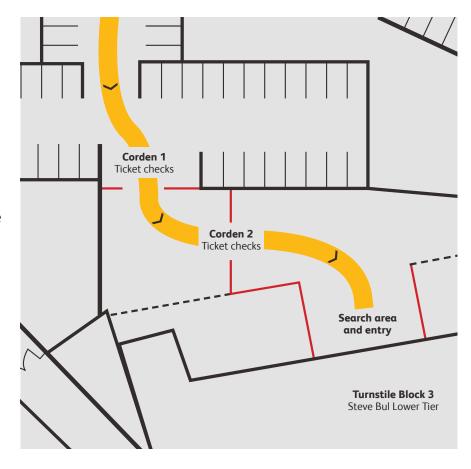
Stadium Entry

Wolves operate a staged queuing procedure (see below) to co-ordinate and moderate the flow of supporters to the turnstiles to ensure a safe entry into Molineux.

On arrival at the queuing system the following processes will occur:

- Entry cordon 1, tickets will be required to pass this point.
- Entry cordon 2.
- Body and bag search area.
- Electronic ticket scan and entry through turnstile

During this process it may be necessary to temporarily hold supporters at the cordons to achieve a safe and steady flow through to the turnstiles.



Turnstiles will be open 90 minutes (75 minutes for midweek fixtures) before kick-off, and it is advised supporters to be in their seats no later than 30 minutes before kick-off.

Please note that large numbers of supporters arriving late cannot have an expectation of making it into the stadium before kick-off.

On some rare occasions, visiting supporters may be located in blocks NL5, NL6, NU5, NU6, NU7 of the Stan Cullis Stand. In this situation a similar process will be in place for entry to those turnstiles.



Inside Molineux

Entering the stadium

Supporters will only be able to gain entry to the stadium using the turnstile block designated on their ticket or season ticket smartcard.

Security and Searches

Security and bag searches will take place at the turnstiles before entry. Searches will be conducted, and you may be requested to open your own bag to allow it to be searched.

Bag Policy

Bags larger than an A4 size will not be permitted. Family Area Blocks WL1 to WL9 of the Billy Wright Stand Lower Tier are the stadium's designated family area.

Food & Drink

Food and drink outlets serving a variety of hot and cold food and drink options are available in every stand. Alcohol is served at every kiosk but cannot be taken into seating areas.

Cashless

Supporters are reminded that Molineux is a cashless stadium and only card payment will be accepted at food and drink outlets inside the stadium.

Licensed Standing

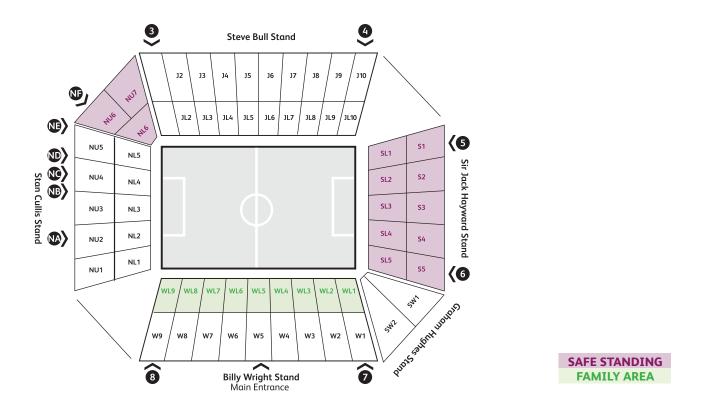
Licensed standing is in place in various areas of the ground and will be highlighted to you in the ticket purchasing process.

Licenced standing can be found in the entirety of the Sir Jack Hayward Stand. NL6, NU6 and NU7 in the Stan Cullis Stand also operate as licensed standing. Along with the back three rows in the Steve Bull Lower, on Rows on M, N and P. There's a code of conduct with specific requirements in relation to licensed standing, this can be found on wolves.co.uk.

Note: In all other areas supporters are not permitted to stand in any seating area whilst play is in progress. Persistent standing in seated areas other than licensed standing areas whilst play is in progress is strictly forbidden and may result in ejection from the ground.



Inside Molineux



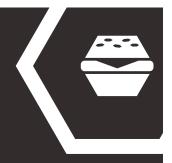
Concourse catering kiosks will be open inside the stadium, serving food, hot and cold drinks and alcoholic drinks. Molineux is a cashless stadium and supporters are advised to ensure they have card or contactless payment ready when being served.

We have a wide range of food options available, with both vegan and vegetarian alternatives provided.

If you have any allergies or intolerances, we have QR codes set up around the concourse areas which can be scanned with further information provided on allergens throughout all the products that are available.

We also have lower accessible counters on catering kiosks across the Stan Cullis Stand.

Dedicated stewards are available to assist in all accessible areas of the ground.



Food & Drink

Various food and drinks options in the Steve Bull Lower Stand and the Stan Cullis Quadrant - away fans will be located in either of these two areas.

Each stand offers a wide selection of soft, hot, and alcoholic drinks.

Food choices vary from stand to stand; however, a range of Pukka Pies are available throughout the stadium.





Safety & Security

Bags

Bags larger than an A4 size will not be permitted inside the stadium. Unfortunately, there is not a luggage storage facility at Molineux.

Searches

Supporters will be searched at the turnstile prior to entering the stadium. No searching will be carried out on children (U14) unless there is a specific threat to the safety of others and then only with the child's permission and if possible, with a parent or carer present.

Smoking & Vaping

Smoking and vaping is not permitted inside Molineux, this includes both the stadium bowl and concourse areas.

Flags & Banners

Flags and banners are permitted inside the stadium providing they are no larger than 150cm at their widest or longest section, permission from the club must be granted for flags larger than 150cm in size. The obstruction of gangways, access & exit routes, entrances, signage and stairways is prohibited.

Discrimination Reporting

Discrimination and antisocial behaviour will not be tolerated at Molineux.

Supporters who witness this kind of behaviour should speak to their nearest steward or send details to **07723 479 887** starting their message with **WOLVES**.

Safeguarding

At Wolves we strive to ensure that children, young people and vulnerable adults are treated with respect, we are committed to hearing their voices and we want to create a positive environment that is supportive, warm and welcoming. More information on safeguarding at Wolves is available **here**.

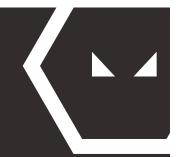
Pyrotechnics and light shows

On particular fixtures there will pyrotechnics and light shows - particularly on evening fixtures. If you have any questions regarding this prior to a fixture, please contact Fan Services on fanservices@wolves.co.uk or 01902 810485

Ground Regulations and Acceptable Behaviour Agreement

We urge all supporters attending Molineux to familiarise themselves with the Ground Regulations - **click here**.

and Acceptable Behaviour Agreement - **click**



Safety & Security

What can I take inside Molineux? Small folding Max 50ml Essential health related 500ml plastic drinks perfume bottles bottle without lid umbrella medication / items* Mobile phones Small baa Megastore purchases Walking aids** Small non-offensive for personal use 30x21cm (A4 size) in megastore carrier bags flags / banners Max 1.5m wide with 1m pole

- * Please email fanservices@wolves.co.uk to request a medical exemption certificate.
- ** For those requiring mobility aids other than crutches or walking sticks please contact fanservices@wolves.co.uk to discuss options.





Text Reporting

Wolves is driven by progression and the values of determination, humility, and togetherness, along with the belief that these values can empower people to lead better lives.

We are proud that Wolverhampton is a diverse, vibrant, and multi-cultural community and we believe that by embracing that diversity and making a commitment to increasing representation across all groups who interact with the club, we will provide greater opportunity and equality for all.

The club's commitment is to promote inclusion and to confront and eliminate discrimination whether by reason of age, gender, gender reassignment, sexual orientation, race, marital status or civil partnership, race, nationality, ethnic origin, religion or belief, ability or disability, pregnancy and maternity and to encourage equal opportunities.

Discriminatory behaviour of any kind will not be tolerated at Molineux.

If you witness any act of hate, discrimination or abusive behaviour at Molineux, you can confidentially report it by the following methods.

- Tell a steward
- Text 07723 479887 and start your message with the word WOLVES

Once an incident has been reported, it will be logged and fed back to the stadium control room.

The area will then be monitored on CCTV and stewards in the area will be notified.

In some instances, it will not always be possible for the club to take visible action straight away. However, supporters should be assured that incidents will be logged and be monitored even if there is no visual indication that this is happening.

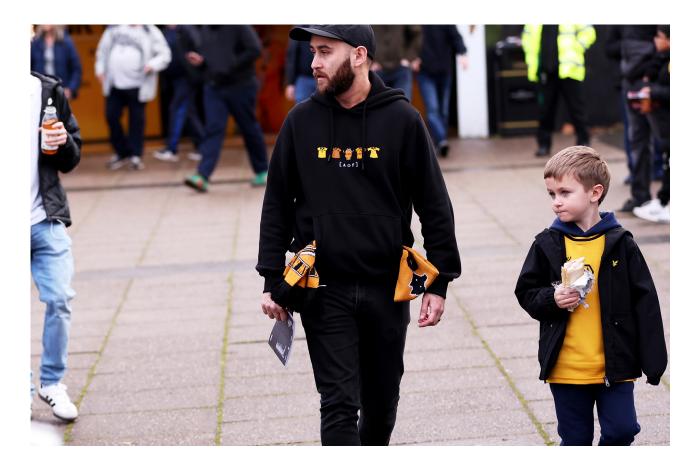
Having reported an incident using the text message reporting service, supporters may receive a reply from the club asking them for further information or providing further instructions.



Witness discrimination, disorder or unacceptable behaviour? Speak to a steward or text **WOLVES** to **07723 479887**.



Leaving Molineux



After final whistle here at Molineux, roads leading away from the stadium are immediately very congested leading both into the city centre and outwardly too.

There are walking routes back into and out of the city centre, where the bus, coach and train stations are located.

Our Ticket Office and Megastore reopen after the final whistle, along with the North Bank bar (available to season ticket holders and members only). However this can vary depending on kickoff time, we'd recommend checking the specific matchday guide prior to the game. These are some options to consider allowing the traffic to subside, and to make your way home. Carparks will reopen around 10 to 20 minutes after the final whistle but can also change at the discretion of the Matchday Safety Officer.

Friendly stewards will also be located around the area as you leave and will be happy to answer any questions supporters may have whilst leaving the stadium.



Accessibility

Wolves are committed to providing services and facilities for supporters with accessibility requirements.

Audio Description Commentary

Wolves are committed to providing services and facilities for supporters with accessibility requirements. For further information, please contact the Fan Services team on fanservices@wolves.co.uk

Dedicated Accessibility Guide

An in-depth guide to accessibility at Molineux can be found here [update of link to 25/26 accessibility quide)

Dedicated Accessible Stewards

Dedicated accessible stewards are available throughout the stadium. They wear a dark blue vest that says disabled liaison steward. To request assistance please contact your nearest steward who can radio for the assistance.

Accessible Service at Concourse Kiosks

We have a braille, large print and easy read menus available on each kiosk.

Get In Touch

Supporters with any queries or concerns regarding their visit to the stadium should contact Fan Services on

fanservices@wolves.co.uk. The club has a dedicated Disability Access Officer who will be able to assist fans in making sure they have an accessible and enjoyable visit to Molineux.

Stay in Touch



@WolvesHelp on X is where we post all updates in the lead up to, and on the day of a matchday here at Molineux.

As well as our official website, microsites and app which contain a wealth of information, the club also has a presence on all of the major social media platforms:



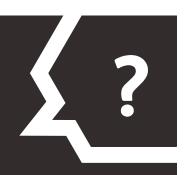








FAQ's



Can I store luggage at the stadium?

Unfortunately, there is no facility for storing bags or luggage at Molineux. Supporters are advised are not to travel to the stadium with luggage.

Can I re-enter the stadium after leaving?

Molineux operates a no re-entry policy. If you must leave the stadium for any reason, you will not be permitted to re-enter.

Is there a cash machine / ATM at the stadium?

There is not currently a cash machine / ATM located at Molineux, however there are a few ATM's located at Asda which is a short walk (1 minute) from the Stan Cullis stand.

What time do the turnstiles open?

Turnstiles at Molineux open 90 minutes prior to kick off. Turnstiles will open 75 minutes prior to kick off for midweek games.

What should I do if I lose/forget my ticket?

Supporters who lose or forget their tickets are advised to contact their club's ticket office directly. They may be able to arrange a duplicate ticket to collect.

If contact with the visiting club is not possible, please attend the Ticket Office located between the Billy Wright and Stan Cullis stand and the Ticket Office staff may be able to assist.

Where should I go if I get lost?

Molineux does not have a specific meeting point. When arriving at the venue it is recommended that you pre-arrange a meeting location with your party in the event your group gets split up or anyone gets lost. In the event of this occurring please contact the nearest steward for assistance.

Further FAQ's relating to matchday, and several other subjects can be found at help.wolves.co.uk

Thank you for reading

If you have any questions please feel free to contact:

fanservices@wolves.co.uk

01902 810 48



Wolverhampton Wanderers Football Club Molineux Stadium, Waterloo Road, Wolverhampton WV1 4QR