



Access information for disabled supporters

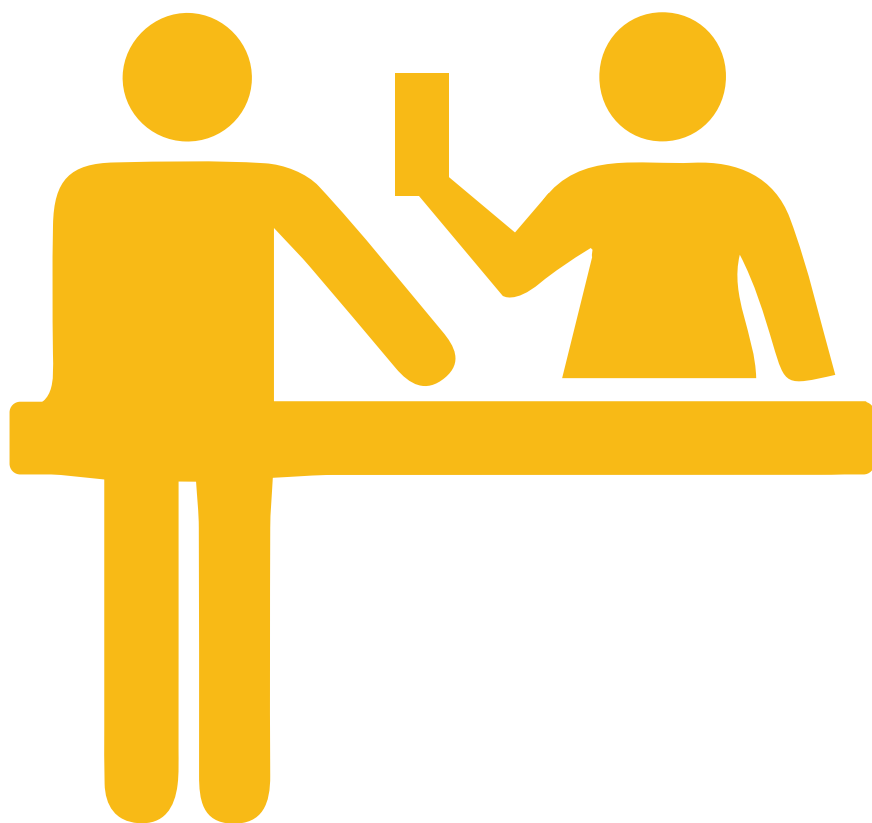
Easy read version
Updated March 2022



**Hello, my name is Laura and
I'm Wolves' Disability Access Officer.**

**This guide will take you through some of
the most important things you will need
to know about visiting Molineux.**

You can contact me at:
**laurawright@wolves.co.uk
01902 810485**



Buying a ticket

You can buy a ticket:

in the Ticket Office

by telephone on **0371 222 1877**

online at **wolves.co.uk**

or you can call me on **01902 810485**

Every person coming needs a ticket.



ONE PACK

Laura Wright : **01902 810485**





What tickets can I get?

You may receive a free personal assistant ticket if you have:

PIP

DLA

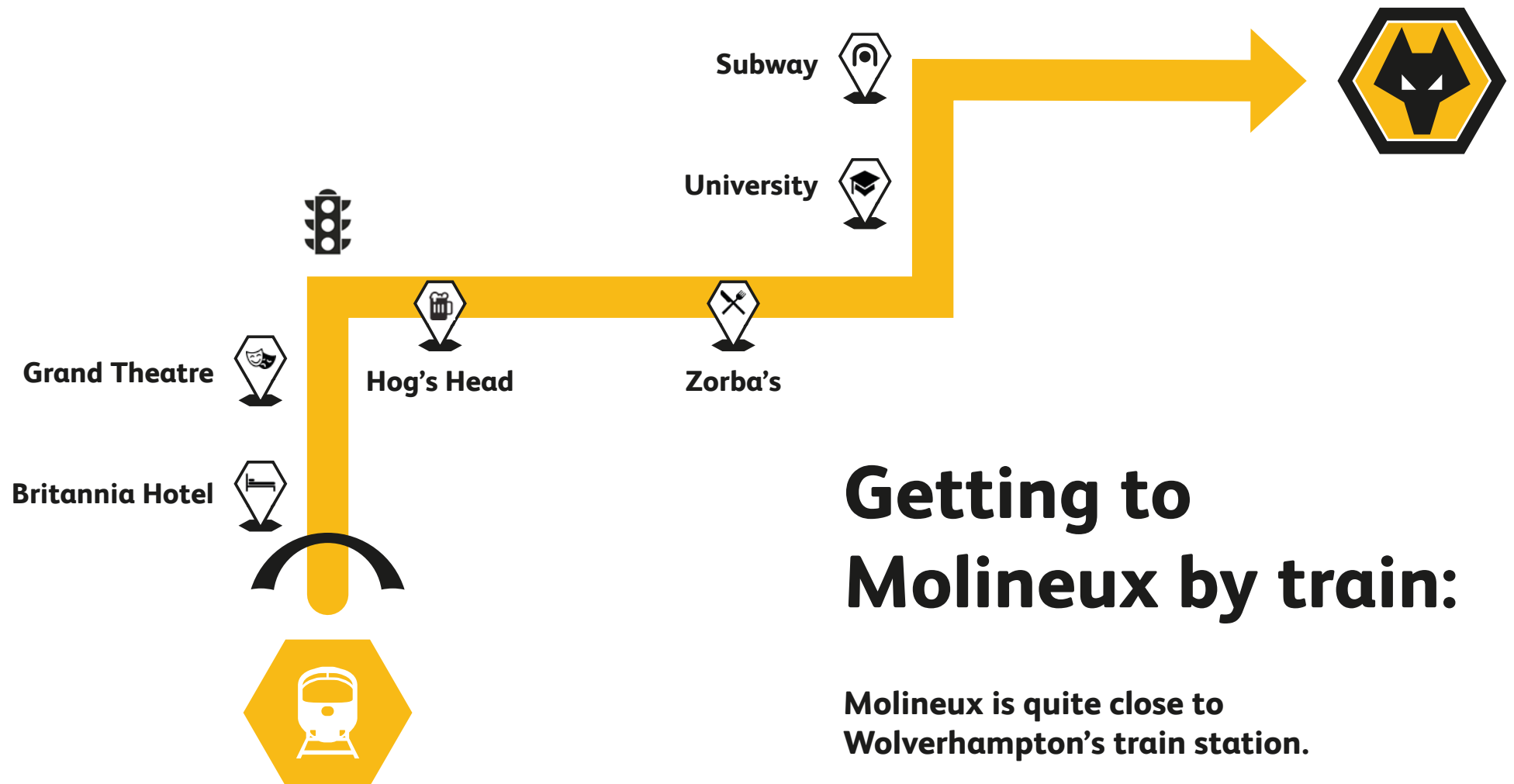
Attendance Allowance

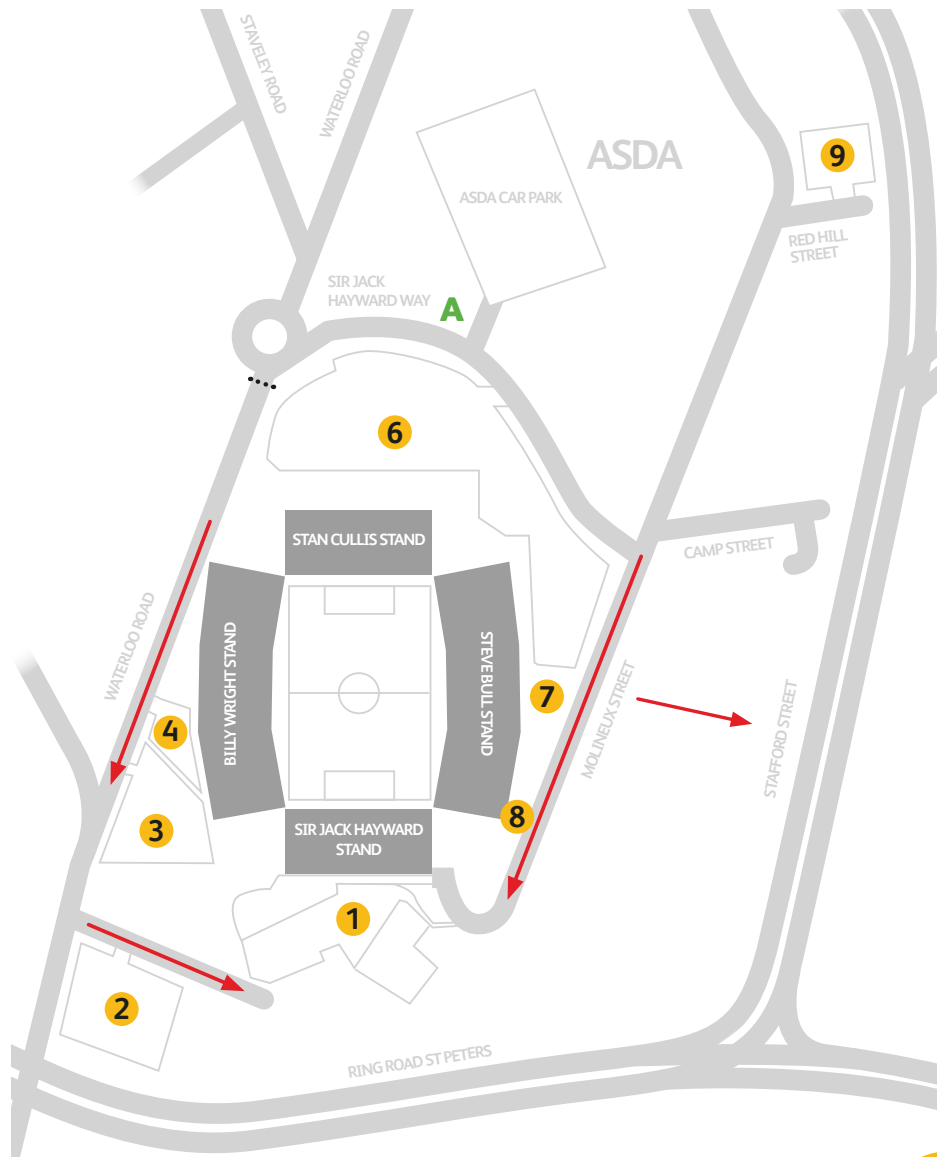
War Pensioners Mobility Allowance

Blind or partially sighted certificate

Personal assistants can come with you to help you at the ground.







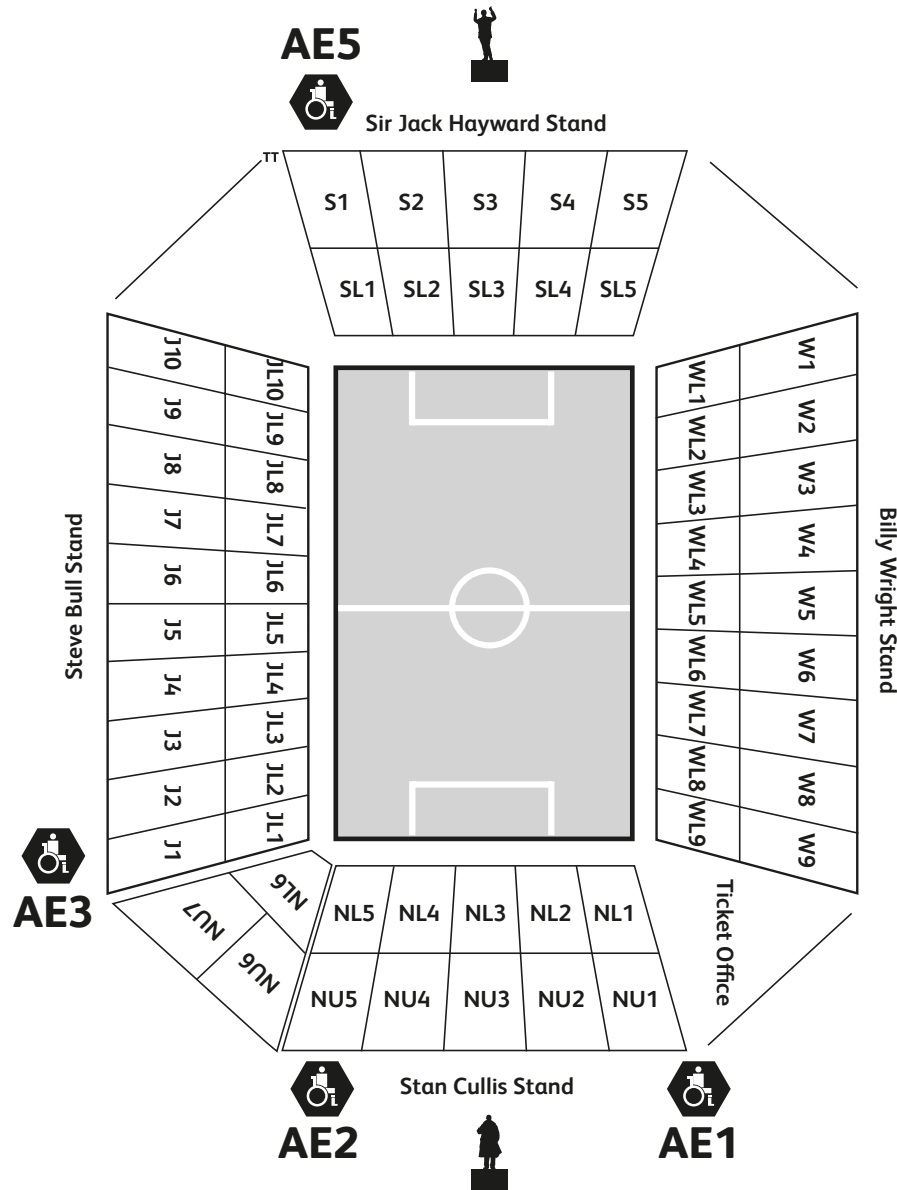
Car parks:

There are numerous car parks around Molineux.

Wolves car parks affected by steep gradients are Upper Jack Hayward Car Park and Whitmore Hill upper and lower.

- | | |
|--------------------------------|------------------------------|
| 1 Sir Jack Hayward Car Park | 6 Stan Cullis Stand Car Park |
| 2 Whitmore Hill Car Park | 7 Steve Bull Car Park |
| 3 Waterloo Road Car Park | 8 University Car Park |
| 4 Directors Car Park | 9 Red Hill Street Car Park |
| 5 Whitmore Hill Upper Car Park | → Steep gradient |





Accessible entrances:

AE1: For Stan Cullis Stand Upper / Lower and WL6-9

AE2: For Stan Cullis Stand Upper / Lower

AE3: Stewarded away supporter entrance

AE5: Stewarded access to Sir Jack Hayward Stand

AE7: For Billy Wright Stand, WL1-4





Our friendly stewards:

Look out for our dedicated accessibility stewards who can help with your needs.

They are in black jackets with silver reflective stripes and 'Disabled Liaison Steward' written on along with their number.

They also have a Wolves ID badge on a lanyard.





Matchday timings: 15:00 kick-off

- 09:00** Ticket Office opens
- 10:00** Megastore opens
- 11:00** Museum opens
- 12:00** Official car parks open (Whitmore Hill & Red Hill St) & North Bank Bar opens to season ticket holders/members
- 12:30** Ticket collection office opens
- 13:00** Hospitality suites open & Wolfie's Den opens
- 13:30** Turnstiles open & last advised entry time to the Museum
- 14:30** Make sure you take your seats to catch the pre-match build-up
- 15:00** Kick off. North Bank Bar and Megastore close
- 15:45** Half time
- 16:45** Full time, North Bank Bar reopens for home fans (until 5:45pm) & Megastore reopens (until 6pm)



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Matchday timings: 19:45 kick-off

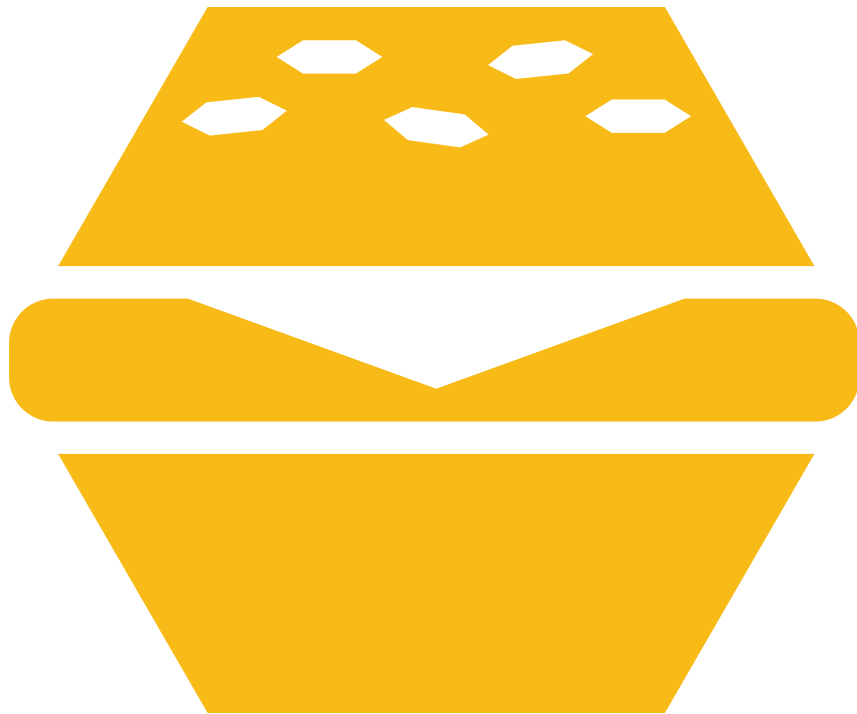
- 09:00** Megastore opens
- 10:00** Ticket Office opens
- 12:00** Museum opens
- 16:30** North Bank Bar opens to season ticket holders/
members & official car parks open
- 18:00** Hospitality suites open
- 18:30** Turnstiles and Ticket Collection Office open
- 19:00** Last advised entry time to the Museum
- 19:30** Make sure you take your seats to catch the pre-match build-up
- 19:45** Kick off. North Bank Bar and Megastore close
- 20:30** Half time
- 21:15** Megastore reopens
- 21:30** Full time and North Bank Bar reopens for home fans



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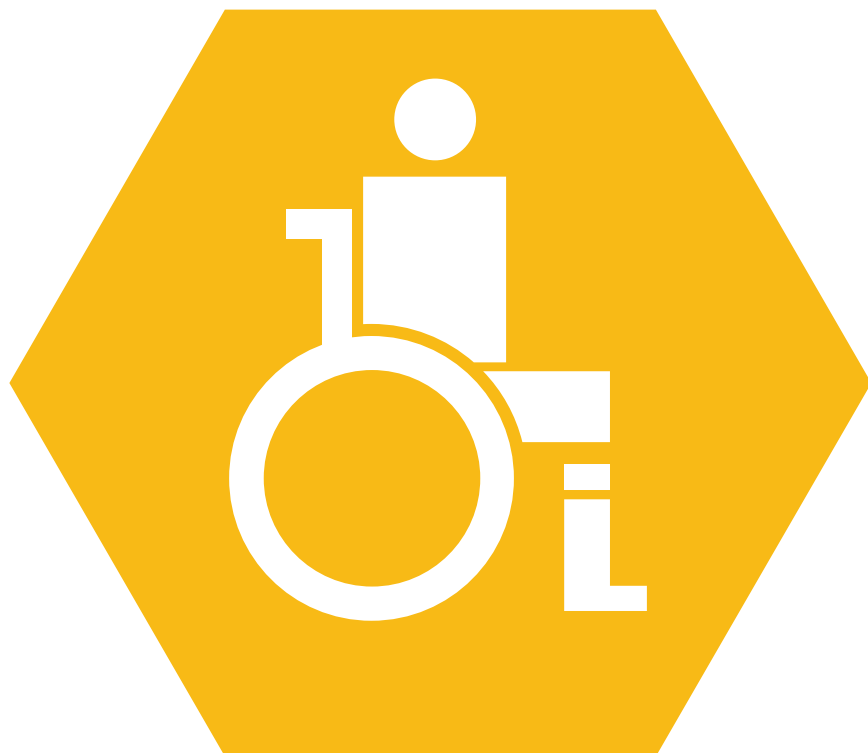


Catering:

There are accessible kiosk counters in the Stan Cullis Stand with large print menus.

Allergy information is also available and if you need any further assistance please ask a steward who will be very happy to help.





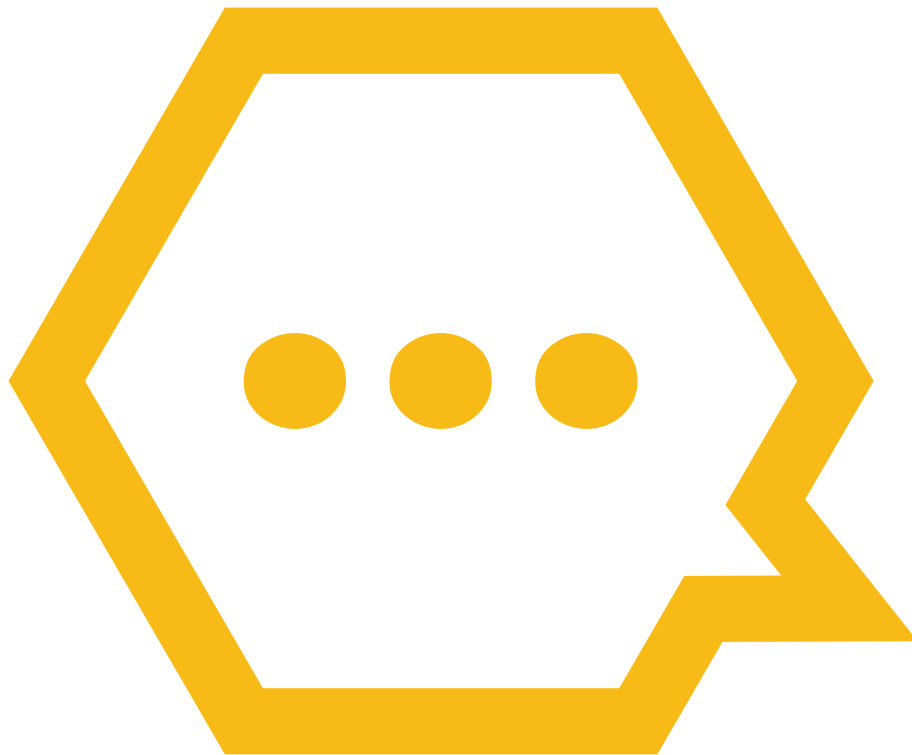
Accessible toilets:

There are 26 accessible toilets around the ground.

If you do not have a RADAR key ask a steward.

Changing places are available if you need a more complex accessible toilet.





Sensory room:

You can book in the sensory room if you have a match ticket for a match and want watch in a quieter space.

Please call me on **01902 810485** to discuss and arrange.





Audio programme

You can access an audio version of our matchday programme by scanning this QR code.



What else do we do?



Induction loops
will be available for
the 22/23 season



**Audio description
commentary**
available via Fan
Services



Easy access maps
of the stadium and
Wolverhampton



Seat moves
can be arranged -
please speak to Laura



Assistance dogs
are allowed in - please
speak to Laura

We are always looking for ways we can improve. If you have any suggestions or if you think we can help in any other way, please let me know.



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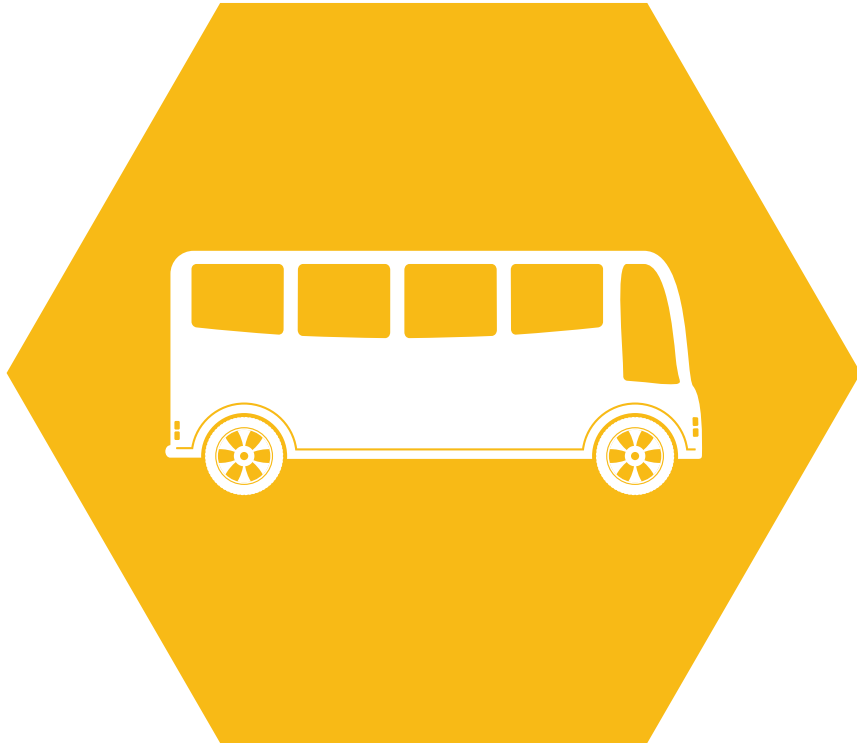
EXIT

Leaving Molineux after the game...

Please bear in mind that there will be a lot of people leaving the ground at the same time.

Exits are generally up hill so manual wheel-chair users may need help getting back to the Car parks or City Centre.





Getting to away games:

The DSA sometimes have an accessible coach for away travel.

Important:

Do not travel without a match ticket. Away tickets are available from the Ticket Office.





Thank you for reading.

If you have any questions please feel free to contact me at:

laurawright@wolves.co.uk

01902 810485