



# Matchday Guide

For home supporters  
at Molineux

Season 2025/26



DEBET

SUDU



# Thank you for visiting us at Molineux.

## **This guide is for all home supporters attending Molineux.**

Whether you are a regular season ticket holder or visiting for the first time, we want you to fully enjoy your matchday experience.

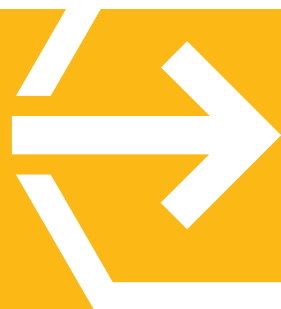
This guide has been created to help you get the most out of your visit to Molineux.

There's a lot of key information here, and we would recommend downloading the guide to a mobile device, so you have it to hand on your visit.

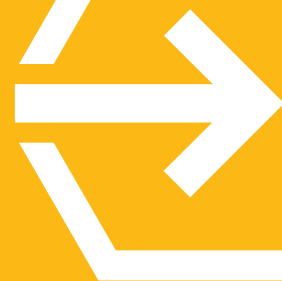
We also post updates on X - please follow:  **@WolvesHelp**

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# Getting to Molineux



We strongly recommend fans take advantage of public transport, walking or cycling when traveling to a matchday at Molineux.

This has much less of an environmental impact on the local area and can also be a more convenient alternative to get to the ground too.  *One Pack,  
One Planet.*

Up to date travel information will be published on our Fan Services X page @WolvesHelp. We liaise with key local and national travel networks and can provide up to date information ahead of your visit: @TransportForWM @WestMidRailway @nxwestmidlands @WMmetro

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## Train

Wolverhampton Train Station is the nearest: 1.1km / 15 minute walk to Molineux. West Midlands Trains operates high-speed trains to and from London and regional train services across the West Midlands. Click [here](#). For journeys within the West Midlands please click [here](#).

## Metro

Wolverhampton Station is the nearest tram station, it is a 15 Minute walk or 4 Minutes away by bicycle to Molineux. West Midlands Metro runs from Wolverhampton to Birmingham and runs every 6-8 minutes during the day and every 15 minutes on evenings and Sundays. Click [here](#).

## Bus / Coach

Wolverhampton Bus Station is the nearest: 1km / 12 Minute walk to Molineux. Buses to Wolverhampton are available from various locations across the West Midlands.

Coaches to Wolverhampton are available from various locations across the UK.

**NXBUS | National Express**

## Plane

Birmingham Airport is the nearest: 50km / Approx 45 Minute drive to Molineux Birmingham Airport is our nearest airport just 50 kilometres from Wolverhampton and is easy to get to by most forms of transport. The quickest and cheapest way to get from the airport to Molineux Stadium is via train which runs between the airport and Wolverhampton Railway Station every 30 minutes during the day. The journey takes less than 30 minutes and costs around £5.70 for an adult single.

## Cycling

Wolverhampton now has more dedicated cycle lanes making cycling a great option. There is cycle parking available directly in front of the ticket office which is located at the stadium on Waterloo Road in between the Stan Cullis and Billy Wright stands. West Midlands Cycle Hire is available in Wolverhampton with stations across the town. The closest docking station is University (Molineux) and further locations can be found [here](#).

# Arriving by car



## **By road from the north**

Exit M6 at junction 12. At island take third exit onto A5 for Wolverhampton. At the next island turn left onto A449. After six miles the A449 passes under the M54. Carry straight on and at the sixth island (Five Ways) take the third exit onto Waterloo Road. Molineux is one mile straight on.

## **By road from the south east**

Exit M6 at junction 10. Take A454 via Willenhall to Wolverhampton Ring Road. At first Ring Road island, take the fourth exit (A449 to Stafford). Straight on at next two sets of traffic lights. Filter right at third set of lights into Waterloo Road. Molineux is 500 yards on the right.

## **By road from the south west**

Exit M5 at junction 2. Follow the signs for Wolverhampton on the A4123 for eight miles to the Ring Road. Turn left on Ring Road, following signs for Molineux. Take second exit at next two islands, pass Banks's Brewery and swimming baths on left and then turn left at next set of traffic lights. Molineux is 500 yards on the right.

## **Car Parking**

Car parking can be booked for each game through our ticketing website: [eticketing.co.uk/wolves](https://eticketing.co.uk/wolves). Molineux is located close to the city centre, and a range of council and privately run car parks can be found [here](#).

## **Road closure information**

A number of road closures around the stadium as part of spectator safety measures will affect supporters on matchdays. Please refer to the road closure map and information below for details.

### **Waterloo Road**

Will be closed from the roundabout leading to ASDA up to the traffic lights at Newhampton Road from 90 minutes before kick off up until a period at the discretion of the Matchday Safety Officer at the end of the game. (expected to be between 15 and 30 minutes).

### **Molineux Street / Sir Jack Hayward Way**

These roads will be closed as detailed on the map from one hour before kick off up until a period at the discretion of the Matchday Safety Officer at the end of the game (expected to be between 15 and 30 minutes).

### **Whitmore Hill**

Whitmore Hill closes 30 minutes prior to kick-off.

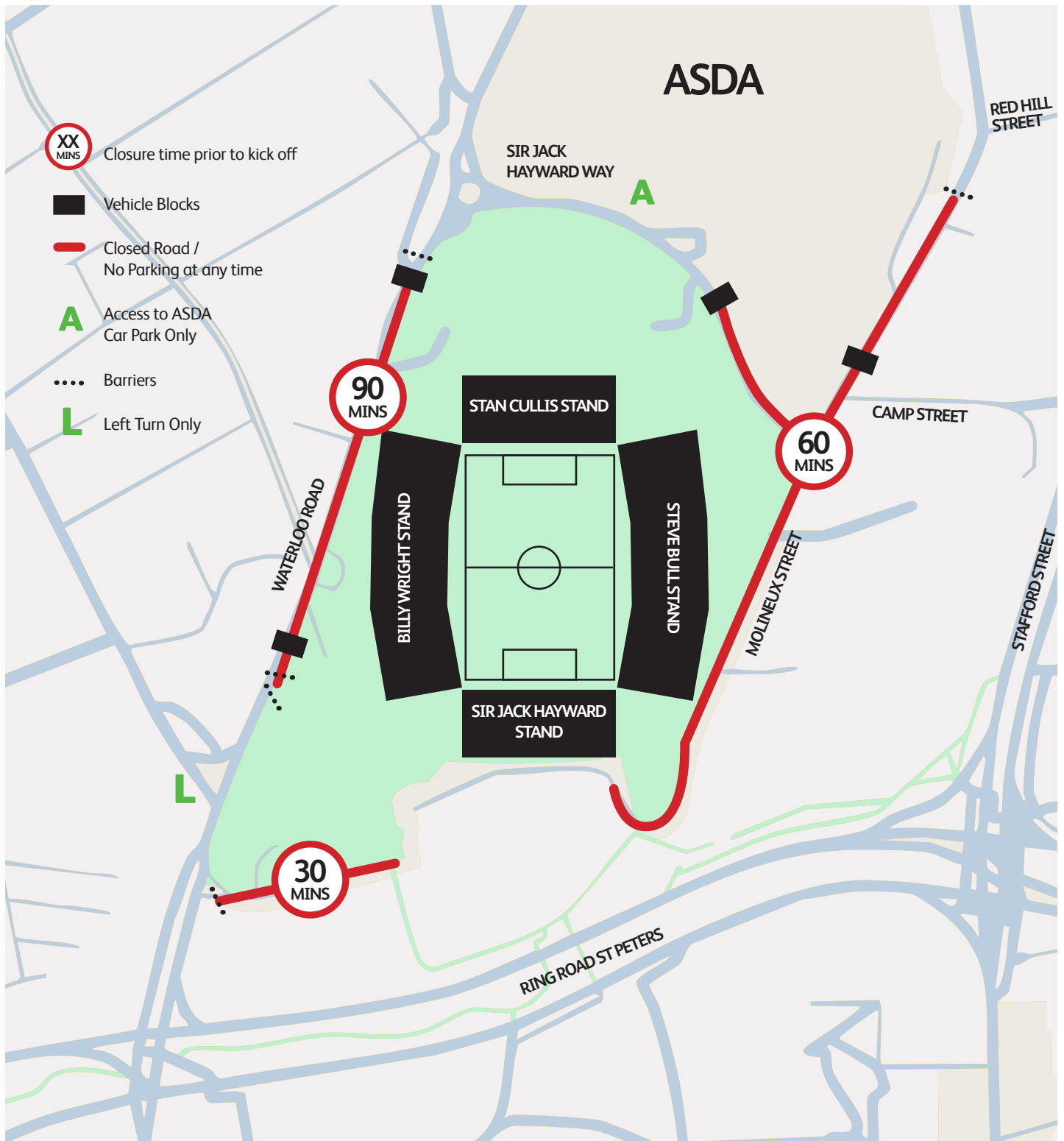
**Please see the maps overleaf for more information.**



# Molineux transport guide



# Road closures





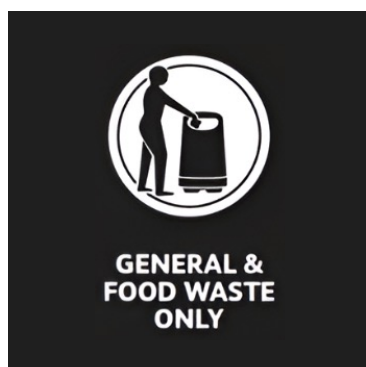


**We urge all supporters to consider available public transport when traveling to fixtures at Molineux. With a range of options available, and with Molineux being located a short distance from various transport hubs, it's now easier than ever to consider a sustainable choice.**

- Last season the club introduced new recycling bins around the concourses inside the ground. The club is proud of its waste management policy that ensures zero waste is sent to landfill.

Throughout the concourses, you will find two different bins at each location: one is for General Waste, the other for Dry Mixed Recycling.

- The club work closely with local travel providers across the county to provide various offers on public transport over the season. Any offers will be shared via email to applicable supporters, so we do recommend opting in to email communication from the club.
- One home fixture per season will be dedicated to One Pack One Planet. Where the club will host various events around the topic of sustainability in football, and provide various offers such as discount on Vegan / Vegetarian food.
- The club will also survey supporters attending home games throughout the season to understand their travel habits with this providing some key data and insight into how the club can assist supporters to make more sustainable choices.
- A range of club projects and news relating to sustainability can be found **here**.
- Drinks served in the various concourses around the ground are poured into reusable cups marked 'One Planet, One Chance'. This helps the club reduce unnecessary plastic waste used on a matchday and contributes to Wolves' focus on reducing our carbon footprint.





# Tickets

## Ticket Sales

Tickets for each home game go on sale around 4 weeks prior to the date of the game. Sales information for the 25/26 season fixtures is available at [eticketing.co.uk/wolves](https://eticketing.co.uk/wolves)

Tickets can be booked through the following channels:

Online: [eticketing.co.uk/wolves](https://eticketing.co.uk/wolves)

Phone: 0371 222 1877

In person: Molineux Ticket Office (Wednesday 10am - 5pm & Saturday 9am - 1pm)

## Ticket Delivery

Supporters can choose to have an e-ticket delivered to their email address to print at home. It is also possible for the QR code on the ticket PDF to be scanned on the barcode reader at the turnstiles. The PDF will be attached to the booking email confirmation. Season ticket holders will be able to gain entry using their season ticket smartcard.

We will also be introducing digital tickets over the course of the 2025/26 season and further information relating to these will be made available when introduced.

## Re-Admittance

Molineux operates a no re-entry policy. If you must leave the stadium for any reason, you will not be permitted to re-enter.

## Licensed Standing

There are various areas around the ground where licensed standing is in place. There are licensed standing positions in the Stan Cullis Quadrant, Steve Bull Lower and our Sir Jack Hayward Stand. Please pay attention when booking tickets, as licensed standing will be highlighted in the booking process.





# Before arriving



## WolvesApp



We recommend downloading the Wolves App prior to setting out. The Wolves App is available from most major app stores on your relevant smart phone. This holds a lot of key information in the build up to matchday.

### Cashless Stadium

Supporters are reminded that Molineux is a cashless stadium and only card payment will be accepted at food and drink outlets inside the stadium.

### Special occasions and dedications

If you have a special occasion or dedication you would like to make, either on the big screen or in the matchday programme. You can contact **reception@wolves.co.uk** with the text you want included, and a photograph of the supporter. This can be to celebrate a birthday, anniversary or just a special occasion.

We advise all entries to be sent in 14 days prior to the fixture, to ensure they are included. However, we cannot guarantee that all requests can be fulfilled.

### Fan Services

If you require any assistance ahead of matchday, or on the day itself, you can contact the Fan Services team who are based at Molineux.

Fan services are available on **01902 810485** between 10am and 5pm Monday to Friday and up until two hours before kick-off on matchday.

Fan services are also available on email at **fanservices@wolves.co.uk** with emails monitored up until kick-off on matchday.

Supporters can also chat with a fan services advisor by using the chat icon at **help.wolves.co.uk**. Chat is available between 10am and 5pm Monday to Friday.



# Around Molineux

## **Fan Zone**

The Wolves Fan Zone is located next to the Sir Jack Hayward stand at turnstile block 5. The fan zone features special guests and live entertainment whilst serving a variety of food and drink. Molineux is a cashless stadium and only card payments will be accepted at the Fan Zone.

## **Megastore**

The Molineux Megastore is located at the Stan Cullis stand and opens on all home matchdays up until half-time, reopening again at full-time. Opening times vary depending on kick-off time, please consult the official website ahead of the game for accurate timings.

## **Ticket Office**

The ticket office is located in between the Stan Cullis and Billy Wright stands, opening on all home match days up until half-time and on occasions will re-open after the game. Opening times vary depending on kick-off time, please consult the official website ahead of the game for accurate timings.

## **North Bank Bar**

The North Bank bar is exclusive to season ticket holders and members and serves a range of alcoholic and non-alcoholic drinks. Live sport is also shown on TV's within the bar. The bar has a limited capacity and supporters will be denied entry once capacity has been reached. This will be open around two hours prior to kick-off. The bar will reopen for an hour following the final whistle.

## **ATMs**

ATMs can be found at Asda which is a 1 minute walk from the Stan Cullis stand. Please note that Molineux is a cashless stadium.

## **Matchday Programme**

Matchday programmes can be purchased from programme sellers located at various points around the stadium.

## **Food & Drink**

Several food and drink options are available at locations around the stadium and inside of the stadium.



# Around Molineux







# Wolves Official Fan Zone



The Fan Zone is the perfect place to build the atmosphere before an important fixture.

The Molineux Fan Zone will be open for all Premier League matchdays and is located on the site of the old Wanderer pub next to the subway and Sir Jack Hayward stand.

The Fan Zone will provide pre-match entertainment and food and drink options.

More information on the Fan Zone can be found on the official website and @WolvesHelp on X in the build up to each home game.





# Wolves Megastore



The Wolves Megastore is in the centre of the Stan Cullis stand. They stock and sell all the current season's kit, training wear, fashion, accessories, and souvenirs.

On a home Saturday matchday, the Megastore will open from 9am and stay open until kick off. They will also reopen after the final whistle, although we would advise checking ahead for any information that may have changed.

The Megastore can print personalised shirts in store too and will aim to print these whilst you wait. In some cases, they will get these printed whilst the game goes ahead, and ready to collect after the game has finished.

The Official Wolves Merchandise Kiosk opposite the subway entrance will be open from midday and for an hour post-match allowing fans to pick up SUDU replica product along with a range of accessories and match day souvenirs, ideal for supporters heading to the Fan Zone, in a hurry, or who simply can't make it down to the megastore.

# Matchday Timings



Please note, these are indication of timings on a matchday. To find the timings specific to a fixture, please see the matchday guide published on the website ahead of the game.

## 3pm kick off

09:00	Ticket Office opens
10:00	Megastore opens Fan Services phone line opens
12:00	Official car parks open
12:30	North Bank Bar opens for season ticket holders and members Fan Zone opens
13:00	Hospitality areas open Fan Services phones close
13:30	Turnstiles open
14:30	Make sure you take your seat to catch the pre match build up
<b>15:00</b>	<b>Kick off</b> North Bank Bar, Megastore and Ticket Office close
<b>15:45</b>	<b>Half-Time</b>
<b>16:45</b>	<b>Full Time</b> North Bank Bar, Megastore and Ticket Office re-open
17:30	Ticket Office closes
18:00	North Bank Bar closes Megastore closes

## 7.45pm kick off

09:00	Megastore opens
16:55	Fan Zone opens
17:15	North Bank Bar opens to season ticket holders/members & official car parks open
18:00	Hospitality suites open
18:30	Turnstiles open
19:30	Make sure you take your seats to catch the pre-match build-up
<b>19:45</b>	<b>Kick off</b> North Bank Bar, Megastore and Ticket Office close
<b>20:30</b>	<b>Half time</b>
21:15	Megastore reopens
<b>21:30</b>	<b>Full time</b> North Bank Bar reopens for home fans

For ticket office opening times for evening games, please check the specific matchday guide published on the website.



# Inside Molineux



## Entering the stadium

Supporters will only be able to gain entry to the stadium using the turnstile block designated on their ticket or season ticket smartcard.

## Security and Searches

Security and bag searches will take place at the turnstiles before entry. Searches will be conducted, and you may be requested to open your own bag to allow it to be searched.

## Bag Policy

Bags larger than an A4 size will not be permitted. Family Area Blocks WL1 to WL9 of the Billy Wright stand lower tier are the stadiums designated family area.

## Food & Drink

Food and drink outlets serving a variety of hot and cold food and drink options are available in every stand. Alcohol is served at every kiosk but cannot be taken into seating areas.

## Cashless

Supporters are reminded that Molineux is a cashless stadium and only card payment will be accepted at food and drink outlets inside the stadium.

## Licensed Standing

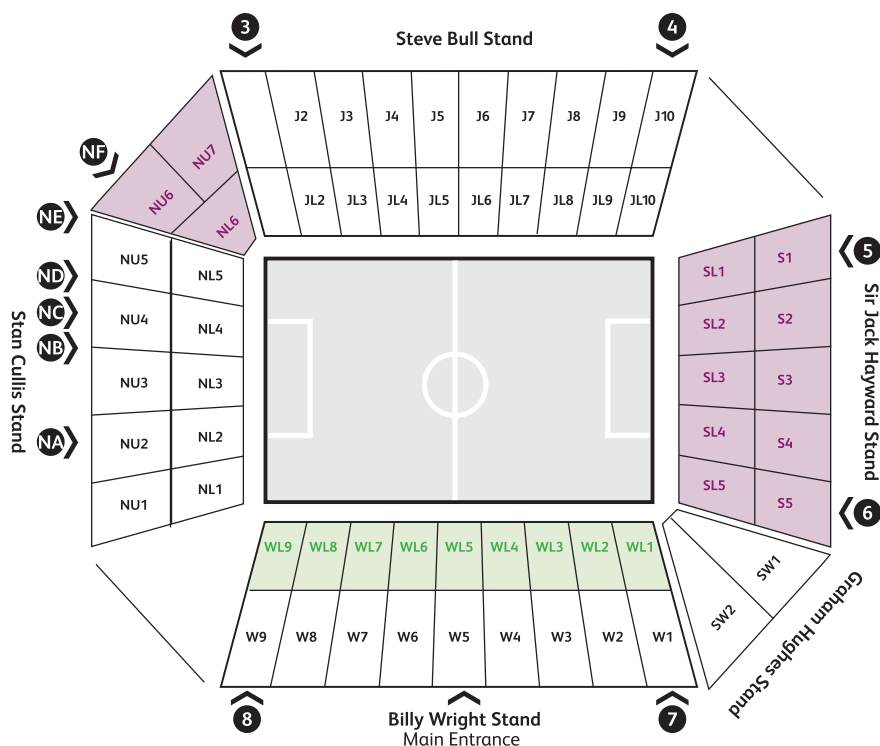
Licensed standing is in place in various areas of the ground and will be highlighted to you in the ticket purchasing process.

Licensed standing can be found in the entirety of the Sir Jack Hayward Stand. NL6, NU6 and NU7 in the Stan Cullis Stand also operate as licensed standing. Along with the back three rows in the Steve Bull Lower, on Rows on M, N and P. There's a code of conduct with specific requirements in relation to licensed standing, this can be found on the Official Website.

Note: In all other areas supporters are not permitted to stand in any seating area whilst play is in progress. Persistent standing in seated areas other than licensed standing areas whilst play is in progress is strictly forbidden and may result in ejection from the ground.

Please be aware, that non-compliance with the Licensed Standing code of conduct will be subject to sanctions from the Acceptable Behaviour Policy

# Inside Molineux



Concourse catering kiosks will be open inside the stadium for this fixture serving food hot and cold drinks and alcoholic drinks. Molineux is a cashless stadium and supporters are advised to ensure they have card or contactless payment ready when being served.

We have a wide range of food options available, with both vegan and vegetarian alternatives provided.

If you have any allergies or intolerances, we have QR codes set up around the concourse areas which can be scanned with further information provided on allergens throughout all the products that are available.

We also have lower accessible counters on catering kiosks across the Stan Cullis stand.

Dedicated stewards are available to assist in all accessible areas of the ground.



# Food & Drink

Various food and drink options are available at all stands across Molineux.

Each stand offers a wide selection of soft, hot, and alcoholic drinks.

Food choices vary from stand to stand; however, a range of Pukka Pies is available throughout the stadium.

New this season, the Stan Cullis Stand features new additions, including chicken burgers, waffle chicken burgers, and plant-based burgers.

The Family Enclosure in the Billy Wright Lower also offers more family-friendly options, such as waffles, Little Moon ice creams, Jude's ice lollies, and Planet Doughnuts.

A new draught line up is available across Molineux this season featuring: Madri, Cobra, Aspull Blush cider, Alpaca Lypse IPA and Carling.

BEER & CIDER		Half	Pint
Madri 4.6% ABV		3.25	6.50
Salt Alpacalypse 4.3% ABV		3.15	6.25
Aspull Blush 4% ABV		3.25	6.50
Carling 500ml, 4% ABV			5.50
Stowford Press Apple 440ml, 4.5% ABV			5.75
Atlantic Pale Ale 500ml, 4.23% ABV			5.75
Guinness 440ml, 4.2% ABV			6.00
			
WINE & SPIRITS			
White Wine 187ml, 12.5% ABV			6.95
Red Wine 187ml, 13.5% ABV			6.95
Pink Gin & Tonic 250ml, 5% ABV			6.95
Jack Daniels & Coke 330ml, 5% ABV			6.95
Spiced Rum & Cola 330ml, 5% ABV			6.95
AU Blue Raspberry 330ml, 5% ABV			6.95
SOFT DRINKS			
Smart Water 600ml			3.30
Coca Cola 500ml			3.80
Coke Zero 500ml			3.30
Sprite Zero 500ml			3.30
Fanta Zero 500ml			3.30
Oasis Zero Sugar 500ml			3.30
NO & LOW			
Cobra Zero 330ml, 0.5% ABV			4.75
Guinness Zero 538ml, 0% ABV			5.00
Paradio Citra IPA 330ml, 0.5% ABV			4.75
HOT DRINKS			
Tea			3.30
Coffee			3.30
Bovril			3.30
Hot chocolate			3.30
HOT FOOD			
All Steak Pie			4.75
Chicken Balti Pie			4.75
Vegan Chicken & Mushroom Pie			4.75
Sausage Roll			4.50
Cheese & Onion Pasty			4.75
SNACKS			
Propercorn Sweet & Salty			2.00
McCoys Crisps			2.50
Walkers Max Paprika			2.50
Cheese Doritos			2.50
Chocolate			2.00
Sweets			4.50

The above is a sample menu. Menus may vary across Molineux. Prices are correct at the time of publishing.

# Safety & Security



## Bags

Bags larger than an A4 size will not be permitted inside the stadium. There is not a luggage storage facility at Molineux.

## Searches

Supporters will be searched at the turnstile prior to entering the stadium. No searching will be carried out on children (U14) unless there is a specific threat to the safety of others and then only with the child's permission and if possible, with a parent or carer present.

## Smoking & Vaping

Smoking and vaping is not permitted inside Molineux. This includes both the stadium bowl and concourse areas.

## Flags & Banners

Flags and banners are permitted inside the stadium providing they are no larger than 150cm at their widest or longest section. Permission from the club must be granted for flags larger than 150cm in size. The obstruction of gangways, access & exit routes, entrances, signage and stairways is prohibited.

## Discrimination Reporting

Discrimination and antisocial behaviour will not be tolerated at Molineux.

Supporters who witness this kind of behaviour should speak to their nearest steward or send details to **07723 479 887** starting their message with **WOLVES**.

## Safeguarding

At Wolves we strive to ensure that children, young people and vulnerable adults are treated with respect, we are committed to hearing their voices and we want to create a positive environment that is supportive, warm and welcoming. More information on safeguarding at Wolves is available **here**.

## Pyrotechnics and light shows

On particular fixtures there will pyrotechnics and light shows - particularly on evening fixtures. If you have any questions regarding this prior to a fixture, please contact Fan Services on **fanservices@wolves.co.uk** or **01902 810485**

Ground Regulations and Acceptable Behaviour Agreement

We urge all supporters attending Molineux to familiarise themselves with the Ground Regulations - **click here**. and Acceptable Behaviour Agreement - **click here**.

# Safety & Security

## What can I take inside Molineux?



Mobile phones  
for personal use



Small folding  
umbrella



Max 50ml  
perfume bottles



Essential health related  
medication / items\*



500ml plastic drinks  
bottle without lid



Small bag  
30x21cm (A4 size)



Megastore purchases  
in megastore carrier bags



Walking aids\*\*



Small non-offensive  
flags / banners  
Max 1.5m wide with 1m pole

\* Please email [fanservices@wolves.co.uk](mailto:fanservices@wolves.co.uk) to request a medical exemption certificate.

\*\* For those requiring mobility aids other than crutches or walking sticks please contact [fanservices@wolves.co.uk](mailto:fanservices@wolves.co.uk) to discuss options.

## What can't I take inside Molineux?



Alcohol



Canned drinks



Drinking glasses



Glass bottles



Large or dark plastic  
bottles and/or dark liquid



Laptops or computer  
tablets



Image or sound  
recording equipment



Large bodied cameras



Large umbrellas



Baby buggies or prams



Large bags, rucksacks  
or suitcases



Tools



Aerosols or  
gas cannisters



Air horns or  
laser devices



Pyrotechnics, inc  
fireworks, flares or  
smoke devices



Knives or weapons



Offensive or large flags  
above 1.5m wide or poles  
longer than 1m



Musical instruments



Narcotics or drugs



Motorcycle helmets

Food items are permitted as long as they fit inside a small bag as defined above.

Sikh visitors may be permitted access with a Kirpan by prior arrangement via [fanservices@wolves.co.uk](mailto:fanservices@wolves.co.uk)

Advance permission is required for large flags and banners, see: [help.wolves.co.uk/support/home](http://help.wolves.co.uk/support/home)

Entry will be refused with any other articles deemed dangerous, hazardous or that compromise public safety. For any questions prior to events please contact [fanservices@wolves.co.uk](mailto:fanservices@wolves.co.uk) or call 01902 810485

# Text Reporting



**Wolves is driven by progression and the values of determination, humility, and togetherness, along with the belief that these values can empower people to lead better lives.**

We are proud that Wolverhampton is a diverse, vibrant, and multi-cultural community and we believe that by embracing that diversity and making a commitment to increasing representation across all groups who interact with the club, we will provide greater opportunity and equality for all.

The club's commitment is to promote inclusion and to confront and eliminate discrimination whether by reason of age, gender, gender reassignment, sexual orientation, race, marital status or civil partnership, race, nationality, ethnic origin, religion or belief, ability or disability, pregnancy and maternity and to encourage equal opportunities.

Discriminatory behaviour of any kind will not be tolerated at Molineux.

If you witness any act of hate, discrimination or abusive behaviour at Molineux, you can confidentially report it by the following methods.

- Tell a steward
- Text 07723 479887 and start your message with the word WOLVES

Once an incident has been reported, it will be logged and fed back to the stadium control room.

The area will then be monitored on CCTV and stewards in the area will be notified.

In some instances, it will not always be possible for the club to take visible action straight away. However, supporters should be assured that incidents will be logged and be monitored even if there is no visual indication that this is happening.

Having reported an incident using the text message reporting service, supporters may receive a reply from the club asking them for further information or providing further instructions.



## NOT IN OUR PACK

Witness discrimination, disorder or unacceptable behaviour?  
Speak to a steward or text **WOLVES** to **07723 479887**.



# Leaving Molineux



After final whistle here at Molineux, roads leading away from the stadium are immediately very congested leading both into the city centre and outwardly too.

There are walking routes back into and out of the city centre, where the bus, coach and train stations are located.

Our Ticket Office and Megastore reopen after the final whistle, along with the North Bank bar (available to season ticket holders and members only). However this can vary depending on kick-off time, we'd recommend checking the specific matchday guide prior to the game.

These are some options to consider allowing the traffic to subside, and to make your way home.

Carparks will reopen around 10 to 20 minutes after the final whistle but can also change at the discretion of the Matchday Safety Officer.

Friendly stewards will also be located around the area as you leave and will be happy to answer any questions supporters may have whilst leaving the stadium.



# Accessibility

Wolves are committed to providing services and facilities for supporters with accessibility requirements.

Personal assistants are accommodated free of charge both seasonally or on a match-to-match basis when supporting evidence is provided.

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## Audio Description Commentary

Audio description, with specialist commentators is available to be booked for fixtures at Molineux. To book or for further information, please contact the Fan Services team on **[fanservices@wolves.co.uk](mailto:fanservices@wolves.co.uk)**

## Sensory Room

Wolves have dedicated a Sensory Room for use on matchdays. Supporters with neurodiverse conditions such as autism and other sensory conditions can book this room on a match-by-match basis or use during the match when the need arises (subject to availability). To book or for further information, please contact the Fan Services team on **[fanservices@wolves.co.uk](mailto:fanservices@wolves.co.uk)**.

## Accessibility Lounge (Century Lounge)

Disabled supporters are welcome to join us in the Century Lounge, which is located in the Stan Cullis stand. The facility is available to all disabled supporters. Supporters that wish to visit should speak to a steward when entering the stadium and there will also be a steward available to assist who is based in the lounge.

## Dedicated Accessibility Guide

An in-depth guide to accessibility at Molineux can be found [here](#) [update of link to 25/26 accessibility guide]

## Dedicated Accessible Stewards

Dedicated accessible stewards are available throughout the stadium. They wear a dark blue vest that says disabled liaison steward. To request assistance please contact your nearest steward who can radio for the assistance.

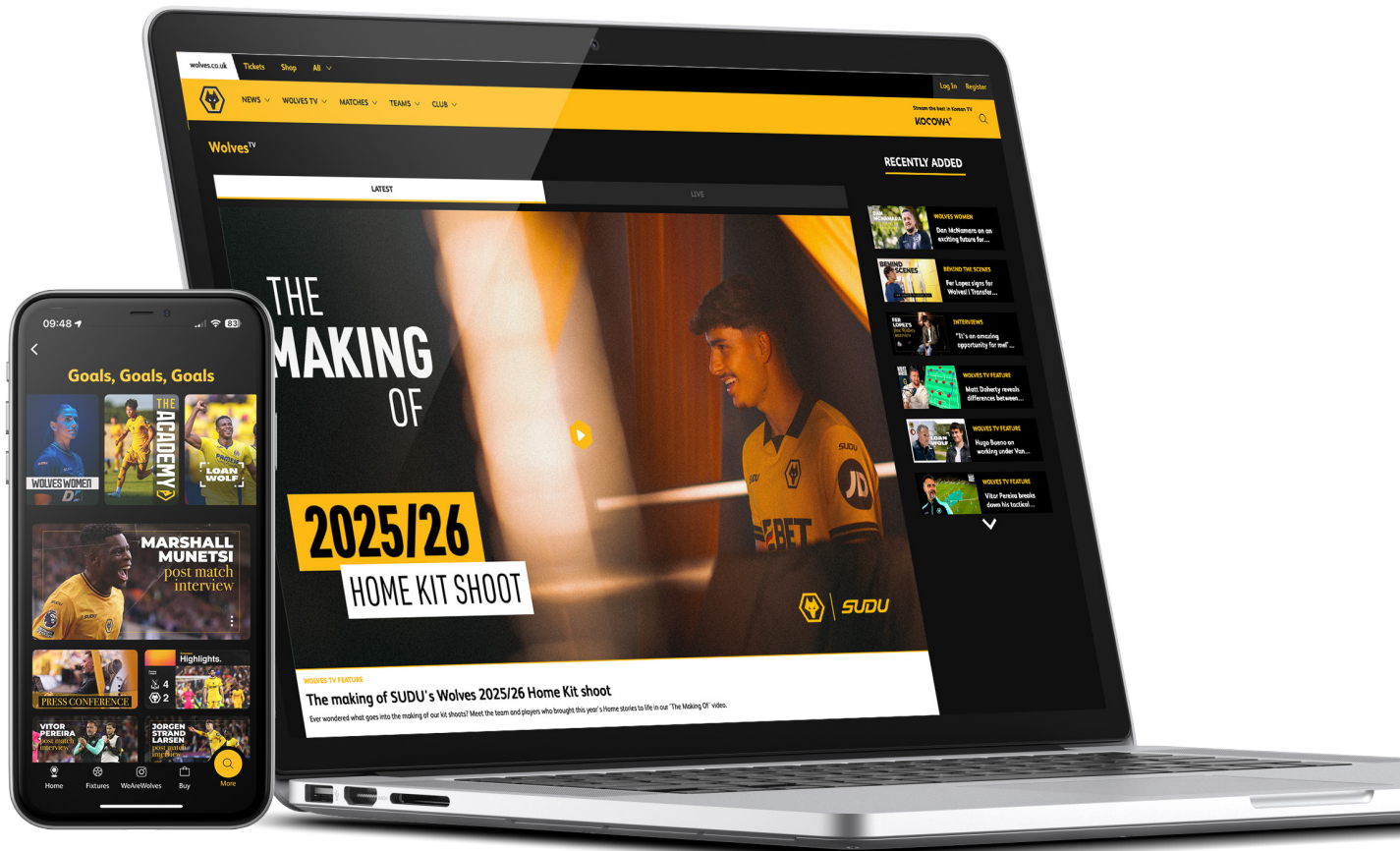
## Accessible Service at Concourse Kiosks

We have lowered counters on various concourse kiosks that make it accessible for all supporters. All products can be purchased from here. We also have a braille, large print and easy read menus available on each kiosk.

## Get In Touch

Supporters with any queries or concerns regarding their visit to the stadium should contact Fan Services on **[fanservices@wolves.co.uk](mailto:fanservices@wolves.co.uk)**. The club has a dedicated Disability Access Officer who will be able to assist fans in making sure they have an accessible and enjoyable visit to Molineux.

# Stay in Touch



@WolvesHelp on X is where we post all updates in the lead up to, and on the day of a matchday here at Molineux.

As well as our official website, microsites and app which contain a wealth of information, the club also has a presence on all of the major social media platforms:



# FAQ's



## **Can I store luggage at the stadium?**

There is no facility for storing bags or luggage at Molineux. Supporters are advised are not to travel to the stadium with luggage.

## **Can I re-enter the stadium after leaving?**

Molineux operates a no re-entry policy. If you must leave the stadium for any reason, you will not be permitted to re-enter.

## **Is there a cash machine / ATM at the stadium?**

There is not currently a cash machine / ATM located at Molineux, however there are a few ATM's located at Asda which is a short walk (1 minute) from the Stan Cullis stand.

## **What time do the turnstiles open?**

Turnstiles at Molineux open 90 minutes prior to kick off.

## **What do I do if I am late for kick-off?**

A turnstile on each stand will remain open until half time to allow supporters who arrive late to enter the stadium via the turnstiles as they would usually. At half time all turnstiles will be closed. After half-time supporters should report to the ticket office where a steward will assist you to your seat.

## **What should I do if I lose/forget my ticket?**

Supporters who lose or forget their tickets are advised to visit the ticket office when they arrive at Molineux on the day of the game. Upon confirmation of a few details a duplicate ticket will be provided.

## **Where should I go if I get lost?**

Molineux does not have a specific meeting point. When arriving at the venue it is recommended that you pre-arrange a meeting location with your party in the event your group gets split up or anyone gets lost. In the event of this occurring please contact the nearest steward for assistance.

## **Can I get a refund on my ticket?**

In the event you are unable to attend the game it is possible to obtain a refund by contacting the fan services team no later than 48 hours prior to kick off. The club will be unable to refund tickets after that point.

## **Can I scan my ticket on a mobile device at the turnstiles?**

Match to match ticket holders using print at home tickets should ensure this is printed in high quality in A4 size. Alternatively, the ticket can be loaded on a mobile device where you can then scan the QR code on the reader.

**Further FAQ's** relating to matchday, and several other subjects can be found at [help.wolves.co.uk](http://help.wolves.co.uk)

# Thank you for reading

If you have any questions please feel free to contact:

[fanservices@wolves.co.uk](mailto:fanservices@wolves.co.uk)

01902 810 48



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Molineux Stadium, Waterloo Road, Wolverhampton WV1 4QR