



Wolves
LOTTERY

Terms and Conditions for Wolves Lottery (“Lottery”)

1. The operator of the Lottery is Midland Sporting Association Limited, a company incorporated in England and Wales with company number 05217266 and with its registered office at 34 Waterloo Road, Wolverhampton, WV1 4DG (Operator). The Operator is licensed by the Gambling Commission (<https://registers.gamblingcommission.gov.uk/5093>) under the Gambling Act 2005 (licence reference: 5093) to operate the Lottery.
2. The Lottery operates on a weekly basis.
3. Entrants can purchase up to 20 tickets for each week of the Lottery, but tickets are not transferrable between weeks or between entrants.
4. One ticket buys 10 lucky numbers. Every Monday, all lucky numbers that have been purchased during the previous week will be collected together and the Operator will draw 33 numbers at random.
5. Each number will be assigned a cash prize as follows:
 - (a) one number will receive £1,000;
 - (b) one number will receive £150;
 - (c) one number will receive £100;
 - (d) one number will receive £75;
 - (e) five numbers will receive £50;
 - (f) four numbers will receive £25;
 - (g) 20 numbers will receive £10;
 - (h) 3 additional non-cash prizes such as money can't buy experiences or signed shirts, balls, tour tickets etc.
6. The same entrant can win under different tickets, but there can be only one prize per ticket. So, if two or more of the numbers drawn are associated with the same ticket, where possible the number eligible for the higher prize will be retained and the other re-drawn, or if both numbers are drawn for the same prize, one number will be discarded and re-drawn until there is a different ticket.
7. All entrants for both the standard and the birthdate draws must be aged 18 or over to participate.
8. All cash prizes are for Great British pounds sterling and cannot be exchanged for any other prize or currency.
9. Direct Debit paying members will receive their winnings via bank transfer from 7 days of the draw, all other members will receive a cheque within 10 days of the draw.
10. It is the entrant's responsibility to ensure that the address details are correct - the Operator will not be responsible for cheques that are lost in the post, sent to the wrong address or otherwise undelivered where the address on record is incorrect.
11. It is not possible to make the cheque payable to a third party, or to send the cheque to an address other than the one on record.
12. Cheques must be paid-in within 6 months of receiving them otherwise they will expire. No replacement cheques will be issued in such circumstances and no reminders will be sent. During this time, winnings are kept in a separate bank account and are protected from any insolvency of the Operator.
13. If Entrants have a complaint about any aspect of the Lottery or their participation in it, they are invited to contact the Operator on 01902 658 666 or lottery@wolves.co.uk or at the address stated in paragraph 1 above. A copy of the Operator's complaints procedure is available upon request. Should a satisfactory outcome to a complaint not be achieved via the complaints procedure, Entrants are invited to contact the Alternative Dispute Resolution provider of the Lotteries Council - the Independent Betting Adjudication Service (IBAS). The relevant contact details are below:

Post:
Independent Betting Adjudication Service, PO Box 62639,
London EC3P 3AS

Tel: 020 7347 5883
Fax: 020 7347 5882
Email: adjudication@ibas-uk.co.uk
Website: www.ibas-uk.com

Entrants must send details of the complaint to the IBAS in writing.
Use of the IBAS is free of charge to Entrants.

**GIVING
BACK TO
THE PACK**

Anti-Money Laundering Policy

MSA Ltd is committed to ensuring that all necessary safeguards are in place with regard to the receipt of money in order to avoid it being used to launder money that may originate from the proceeds of crime.

All relevant staff are trained on the requirements of the Regulations and told of the need to report any suspicious cash transactions to the AMLO for the purpose of informing the relevant authorities.

Disclosure Procedure

Although the likelihood of any suspicious activity related to money laundering is considered to be an extremely low risk, MSA Ltd is aware of the appropriate course of action to follow should such a suspicious activity be identified.

Where it is suspected by a member of staff that money laundering activity is taking/has taken place, a disclosure must be made to the Promotions Manager as soon as possible. Because of the importance attached to the process, notification should normally take place immediately by telephone or, where that is not possible, by any other expedient means. No discussion will take place with colleagues as confidentiality is paramount.

The AMLO will determine whether or not to submit - online or otherwise - a suspicious activity report (SAR) to the National Crime Agency (NCA) and will maintain records of all suspicious activity notifications received and the decision-making process to address them. The AMLO may consider seeking advice from an appropriate authority (example: Gambling Commission) before deciding if SAR should be submitted.

COMBATING PROBLEM GAMBLING

Participation in a lottery is gambling and MSA has a policy that supports members who may have a gambling problem. MSA are members of the Lotteries Council and through them support work into the research, education and treatment of problem gamblers. All beneficiary clubs will be provided with self-exclusion forms and problem gambling information by the MSA Lottery Office. If a member indicates they have a gambling problem and wish to self-exclude from the lottery then this must be dealt with immediately and self-exclusion forms have been provided for this purpose. The form will exclude you from the Golden Gate Superdraw for a minimum of six months and once completed will also refrain you from receiving any Golden Gate Superdraw marketing material for that period of time.

Wolves Lottery Social Responsibility

For the great majority of people who play the Wolves Lottery gambling is an enjoyable form of entertainment. For a very small number however, there may be problems with gambling which can be very serious.

Gambling may prove to be a problem for people who:

- Gamble until all their money is gone.
- Borrow money to continue gambling.
- Due to their gambling, neglect the welfare of themselves and their family.

If you think that you or someone close to you is experiencing gambling problems then assistance and support can be provided by GamCare.

For more information on GamCare then please visit their website – www.gamcare.org.uk

Or for more immediate advice then contact the GamCare National Helpline on 0845 600 0133.

We are dedicated to ensuring that our customers always gain a positive experience and are committed to providing advice and assistance where requested. Customers can also request to be excluded from the Wolves Lottery for an extended period of time for a minimum of six months by filling out a Self-Exclusion Form.

If you require further information or assistance on self-exclusion, please contact Wolves Lottery, Waterloo Road, Wolverhampton, WV1 4QR or Telephone 01902 658666